



Serving Sonoma, Napa, Marin & Yolo Counties

## Symposium on the Future of Complex Care

Tuesday, November 28, 2017

8:30 AM – 1:30 PM

Redwood Community Health Coalition, Petaluma, CA

### AGENDA

|                        |   |  |
|------------------------|---|--|
| 8:30 –<br>9:30 AM      | <b>Welcome and Keynote</b>  | <b>Suzie Shupe</b> , JD, CEO, Redwood Community Health Coalition (RCHC)<br><b>Andie Patterson</b> , MPP, Director of Government Affairs, California Primary Care Association (CPCA)  |
| 9:45 –<br>10:45 AM     | <b>Breakout Session 1:</b><br><u>Track 1:</u> Impactful Strategies for Documenting Complex Conditions and Social Determinants of Health<br><br><u>Track 2:</u> Engaging in Health Information Exchange for Care Transitions | <b>Linda Deaktor</b> , VP Quality Management, MedPoint Management<br><b>Lucy Moreno</b> , MPH, PCMH CCE, Data Informaticist, CPCA<br><b>Danielle Oryn</b> , DO, MPH, CMO/CMIO, RCHC<br><br><b>Jessica Osborne-Stafsnes</b> , CPHQ, Humboldt IPA<br><b>Kim Perris</b> , MSN, RN, CNL, Humboldt IPA<br><b>Lisa Israel</b> , MBA, CPHIMS, CPHQ, HIT Project Manager, RCHC |
| 11:00 AM –<br>12:00 PM | <b>Breakout Session 2:</b><br><u>Track 1:</u> Adopting a Risk Stratification Model That Utilizes EHR Data<br><br><u>Track 2:</u> Using Technology for Complex Care Management   | <b>Daniel Brown</b> , PhD, Data Scientist<br>Contra Costa Health Services<br><b>Danielle Oryn</b> , DO, MPH, CMO/CMIO, RCHC<br><br><b>James Cotter</b> , MD, MPH, Regional Medical Director<br>Partnership HealthPlan of California<br><b>Remy Mercer-Slomoff</b> , MS,<br>Marin City Health & Wellness<br><b>Claire Cain</b> , MPH, Program Manager, RCHC             |
| 12:00 –<br>1:30 PM     | <b>Lunch &amp; additional activities below</b>  |  |

### ADDITIONAL ACTIVITIES

|                       |  |  |
|-----------------------|--|--|
| 10:45 AM –<br>1:30 PM | <b>Geek Help Squad:</b><br>Engage a Patient Centered Medical Home or Meaningful Use expert | Patient Centered Medical Home: <b>Patricia Talbot</b> , RN, CNM, BHSA, PCMH CCEP<br>Meaningful Use: <b>Lisa Israel</b> , MBA, CPHIMS, CPHQ |
| 10:45 AM –<br>1:30 PM | <b>Promising Practices Gallery</b>   | Presented by RCHC Health Centers, these can be found along the perimeter of the RCHC suite.  |

### Recommended tracks:

Track 1 : Medical Directors, Provider Champions, Finance/Billing Leads

Track 2: Clinical Operations, Nurse Managers, Health IT Super Users

Please turn in at the front desk when completed and before 1pm for a chance to win!

- Use the colored marker at each promising practice to check off when you visited that poster.
- When you have visited all, and before 1pm, turn in the completed form for a raffle ticket.
- Tickets will be drawn at 1pm

| Health Center and Promising Practice   | Check when visited |
|--|--------------------|
| <b>Alexander Valley Healthcare -</b><br>Increasing Diabetic Retinal Eye Exam Screenings                                    |                    |
| <b>Coastal Health Alliance –</b><br>Blood Pressure Control for Patients with Diabetes                                      |                    |
| <b>CommuniCare Health Centers –</b><br>Management of Assigned Medical Members for Outreach and P4P Program                 |                    |
| <b>Marin Community Clinics –</b><br>Monthly Population Health Management Sessions to Boost Quality Improvement Initiatives |                    |
| <b>OLE Health –</b><br>Diabetes Management HbA1C   |                    |
| <b>Sonoma County Indian Health Project –</b><br>Optimizing Care Team Roles for PHASE Program Patients                      |                    |
| <b>Santa Rosa Community Health –</b><br>CDSS for Tobacco Screening and Follow-up Documentation                             |                    |
| <b>Sonoma Valley Community Health Center –</b><br>Preventative Care: Adult BMI Screening and Follow-up                     |                    |
| <b>Winters Healthcare Foundation –</b><br>Improving Screening Rates for Social Determinants of Health                      |                    |